



SACRAMENTO CITY UNIFIED SCHOOL DISTRICT BOARD OF EDUCATION

Agenda Item 10.1f

Meeting Date : September 7, 2017

Subject : Board Bylaw (BB) 9002: Constituent Services

- Information Item Only
- Approval on Consent Agenda
- Conference (for discussion only)
- Conference/First Reading (Action Anticipated: _____)
- Conference/Action
- Action
- Public Hearing

Division : Board Office

Recommendation: Approve Board Bylaw (BB) 9002: Constituent Services.

Background/Rationale : The purpose of this Board Bylaw is to define standards and outline processes for Governing Board Member service to constituents. The Board of Education has expressed a desire to develop policies and initiatives that support Operational Excellence across the District as outlined in the Strategic Plan and Local Control Accountability Plan. The Board of Education also realizes that its role in appropriate constituent service is to facilitate management's ability to resolve problems efficiently and effectively without becoming personally involved in solving problems or handling management issues.

Financial Considerations : None

LCAP Goal(s) : Operational Excellence

Documents Attached:

1. Proposed Board Bylaw 9002

Estimated Time of Presentation : N/A

Submitted by: Nathaniel Browning, Special Assistant to the BOE

Approved by : Jorge A. Aguilar, Superintendent

Constituent Services

Purpose

The purpose of this bylaw is to define standards and outline processes for Governing Board Member service to
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A feedback process so that Board Members know the resolution of requests

System oversight personnel to keep the Superintendent informed of priority requests that require his/her attention

Quarterly written reports to the Superintendent and Board regarding constituent service request trends, patterns and system improvements

Bylaw SACRAMENTO CITY UNIFIED SCHOOL DISTRICT
adopted: